

# SIEMENS

March 19, 2018

**Subject:** MXL Phase-Out

To our valued customer:

As announced in January of 2013 (POA 01-13\_MXL\_Phaseout), due to component availability issues, we have phased out all versions of the MXL as of October 1, 2013. Orders for new MXL systems will continue to be accepted until October 1, 2013 and thereafter solely for support and expansion purposes. Siemens will continue to support the MXL and all affected parts for 5 years until October of 2018 and will support MXL devices and detectors for 10 years until October of 2023. This includes support, repair and replacement (if available) or expansions of existing MXL systems. Please note that our suppliers have had difficulty in providing older generation components which has led to an increase in price for MXL replacement parts.

However, in order to reduce your maintenance costs, there is now a cost effective total migration solution that will allow you to convert your existing MXL panel to the FireFinder XLS panel while still using your existing field devices, wiring and back boxes. This kind of system migration allows you to extend the life of your system and save money over total system replacement. Additionally, it allows you to leverage the more advanced features included in the newer technology FireFinder XLS which include:

- Improved performance and response time
- Intuitive Person Machine Interface for easier annunciation and control
- Digital Voice
- Background Music and Convenience Paging

Contact your authorized Siemens representative for more information or to see if your system is a candidate for this upgrade.

Kind regards,

Siemens Sales Outlet

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